



**Pet Sitting /Dog Walking Service Agreement between
Business Owner and Client**

For the purposes of this document, the terms Client, Pet Owner are synonymous with the person contracting services for one or more domestic animals. No Place Like Home Pet Care, NPLH, No Place Like Home are synonymous with the pet care company providing care for the Client below.

No Place Like Home Pet Care provides services to the Pet Owner/Client below which includes, but is not limited to: dog walking, transporting, and feeding and caring for pets.

This agreement is entered into by and between No Place Like Home Pet Care and _____, Client of No Place Like Home Pet Care.

_____, Client desires to engage No Place Like Home Pet Care and its contracted pet sitters and dog walkers to provide pet care and agrees to the terms below:

Injury to Client animal(s) by another animal:

No Place Like Home Pet Care and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in No Place Like Home Pet Care's care. No Place Like Home Pet Care will take all appropriate actions to ensure that Client's animal(s) are not placed in the company of aggressive or violent animals and/or will immediately remove Client's animal(s) from any animal fight.

Injury or escape of animals:

Client and sitter are aware that the highest level of care shall be given to any and all pets under care of the pet sitter employed by No Place Like Home Pet Care. Client is aware that pet(s) are instinctual in nature and not always controllable by the sitter even when the highest level of care is provided. Should the Client's animal(s) run away or be injured, the Client agrees that No Place Like Home Pet Care will not be responsible for any liability. The above waiver of liability in favor of No Place Like Pet Care not apply or be effective if No Place Like Home Pet Care conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

Injury to Pet Sitter or another person by Client's Animal(s):

Client will be responsible for all medical expenses and damages resulting from an injury to pet sitter or other persons by the Client's pet(s). Client agrees to pay the full cost of any and all medical expenses and damages should they arise to the No Place Like Home Pet Care pet sitter or the pet sitter's possessions as a result of the Client's animal(s) actions. Client agrees to indemnify, hold harmless, and defend No Place Like Home Pet Care in the event of a claim by any person injured by the Client's pet(s).

Unsafe Pet(s):

This contract permits No Place Like Home Pet Care to use discretion to stop and end service at any time that Client's pet(s) pose a danger to the safety and health of itself, other pets, other people or No Place Like Home Pet Care sitters/walkers.

Off-leash Dog(s):

Some of our Clients request off-leash activity and play for their dog(s). Client is aware and agrees that the Client's dog(s) may be off-leash in designated dog parks and other legal-for-dogs areas (e.g. fire roads, etc.) in order to provide maximum exercise and play for Client's dog(s). Client agrees that should the Client's dog(s) run away or be injured during the off-leash hike and play time, neither No Place Like Home Pet Care nor No Place Like Home Pet Care walkers/sitters will be held liable for any damages resulting to people or other animals or to the Client's dog(s).

The exception to dogs being voluntarily off-leash under No Place Like Home Pet Care care would be if Client initials the line below:

_____ I do not want my dog(s) to be off-leash at any point during the dog walk, hike or playtime.

Payment Policy / Cancellation Policy:

All payment for pet sitting is due before Client's departure date. We accept cash, credit cards and local checks. By signing this contract, Client agrees to the No Place Like Home Pet Care cancellation policy which is as follows:

During non-holiday and non-summer time periods, please note the No Place Like Home Pet Care cancellation policy is as follows:

8 or more days' notice for cancellation prior to reservation: FULL REFUND GIVEN TO CLIENT.
4-7 days' notice for cancellation: 50 % OF TOTAL FEE REFUNDED TO CLIENT.
3 or fewer days' notice for cancellation: NO REFUND GIVEN TO CLIENT; FULL RESERVATION FEE WILL BE CHARGED TO CLIENT.

During pet sitting over major national holidays and the summer period between June 1-Sept 10 or for pet sitting reservations that are longer than 20 days in length, the No Place Like Home Pet Care cancellation policy is as follows:

15 or more days' notice for cancellation prior to reservation: FULL REFUND GIVEN TO CLIENT.
7-14 days' notice for cancellation: 50 % OF TOTAL FEE REFUNDED TO CLIENT.
6 or fewer days' notice for cancellation: NO REFUND GIVEN TO CLIENT; FULL RESERVATION FEE WILL BE CHARGED TO CLIENT.

Early Return to Home or Late Departure from Home:

Reservations are made to plan for sitter availability for Client's reservation dates. Therefore, Clients returning home early or departing later than the reservation will be required to pay for the *full reservation amount of time*, regardless of whether Client returned home early or departed later than the prior reservation scheduled. No amount of money will be refunded to Client for early returns to home or late departures from home by Client after a reservation date has been agreed upon.

Last-Minute Fee (LMF):

Client agrees to pay a \$30 last-minute fee (LMF) to No Place Like Home Pet Care for any reservations that need to be set up with brand new sitters within less than 72 hours.

Dog Walking Cancellation Policy:

Regular monthly dog walk Clients agree to give two (2) weeks' notice should Client decide to discontinue regular ongoing dog walking service. If Client cannot or does not give two (2) weeks' notice, Client agrees to compensate No Place Like Home Pet Care for what would have been the total for two weeks of regular dog walking service. No Place Like Home Pet Care agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by No Place Like Home Pet Care.

Solicitation of No Place Like Home Pet Care Sitters:

Client agrees that the pet sitter provided by No Place Like Home Pet Care is employed *through* No Place Like Home Pet Care and is contracted to work only through No Place Like Home Pet Care and not directly through the individual Client listed above. Client agrees that all reservations for present and future sitting and dog walking *must* be made through No Place Like Home Pet Care and not the individual sitter. Client is aware that the No Place Like Home Pet Care sitter may give out his/her personal number to the Client. Client agrees to use this number only in the event of an emergency during which the sitter/walker is already employed directly through No Place Like Home Pet Care for Client. Client agrees that this number shall not be used for any solicitation of future pet sitting or dog walking. Client is aware that should this contract be broken, legal fees and misuse-of-staff charges will apply.

Client Home Care Needs:

No Place Like Home Pet Care is not responsible for wilted, dead or otherwise unhealthy plants. No Place Like Home Pet Care sitters will work hard to follow written instructions as precisely as possible, but cannot be responsible if the results are not favorable to the Client. Please place all indoor plants together on a waterproof surface in plain sight as your pet sitter is not responsible for water-damaged areas or missed plants.

No Place Like Home Pet Care is not responsible for damage to the home beyond the control of the sitter. This includes, but is not limited to: electrical problems, leaks, and acts of nature. All repairs to home and related fees will be paid by Client or fully reimbursed to No Place Like Home Pet Care within seven (7) days of Client's return date.

No Place Like Home Pet Care is not responsible for any damage to the property or home of the Client unless such damage is caused by the negligent act of No Place Like Home Pet Care.

No Place Like Home Pet Care is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Client agrees to secure home prior to leaving the premises. No Place Like Home Pet Care will attempt to re-secure the home according to Client instructions at the end of each visit.

Client is responsible for pet-proofing house and yard and security fences/gates/latches. No Place Like Home Pet Care will not be responsible for the safety of the pet(s) and will not be liable for the death, injury, disappearance or legal consequences of any pet(s) with unsupervised access to the outdoors or if Client has not initialed the section on this contract in regard to unleashed care of Client's dog(s).

Pet Illness/Veterinary Care/Restocking supplies

Client is aware and agrees to the medical costs of any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay No Place Like Home Pet Care the sum of \$40/per hour should the sitter need to take the pet(s) to vet. If the sitter needs to restock supplies that the Client agrees to provide but that are not provided at the time of the sit (such as pet food or medication), Client agrees to pay No Place Like Home Pet Care a \$40/restocking fee.

Terms:

The terms of this contract apply to all pets owned by the Client, including any and all new pets that the Client obtains on or after the date that this contract was signed, at any and all locations the Client designates for service.

By signing below and/or e-mailing a written agreement to the terms of No Place Like Home Pet Care, the Client agrees that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

I have read the above and by signing below, I agree to the conditions listed above:

Client Signature _____

Print Client Name _____

Date ____/____/____

No Place Like Home Pet Care

Dog Walking Service Agreement & Contract

No Place Like Home Pet Care provides services to owners of dogs which include, but is not limited to: walking, transporting, and caring for dogs. This agreement is entered into by and between No Place Like Home Pet Care, and _____, Client.

No Place Like Home Pet Care provides dog walking services for Client's dog(s) and by signing this contact, Client agrees to the terms below.

No Place Like Home Pet Care and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in the care of No Place Like Home Pet Care contracted staff. No Place Like Home Pet Care will, however, take any and all appropriate actions to (a) ensure that Client's dog(s) are not placed in the company of vicious, violent or aggressive dogs; and (b) immediately remove Client's dog(s) from any animal fight or dangerous situation arising during the course of services provided by No Place Like Home Pet Care.

Client will be notified immediately in the case of an animal emergency or sickness. In the event that the Client cannot be contacted, the Client's veterinarian shall be notified. All veterinary bills that may occur from the above shall be the sole responsibility of the owner.

The above waiver of liability in favor of No Place Like Home Pet Care shall not apply or be effective if the No Place Like Home Pet Care conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

Client is aware and agrees that the Client's dog(s) may be off-leash in designated and legal-for-dogs areas (e.g. dog parks, fire roads) in order to provide maximum exercise and play for Client's dog(s). Client agrees that should the Client's dog(s) run away or be injured during the off-leash hike and play time, No Place Like Home Pet Care will not be held liable.

The exception to dog(s) being off-leash under No Place Like Home Pet Care care would be if Client initials the line below:

_____ I do not want my dog to be off-leash at any point during the walk, hike, or playtime.

Client also agrees to give No Place Like Home Pet Care two (2) weeks' notice should Client decide to discontinue walking service. If Client does not give No Place Like Home Pet Care two (2) weeks' notice, Client agrees to compensate No Place Like Home Pet Care for what would have been the total for two (2) weeks' regular walks. No Place Like Home Pet Care agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by No Place Like Home.

Date: _____ **Client** _____